

St Paul UCC Electronic Giving Frequently Asked Questions

Q: *What is this program?*

A: It is a new option for those who would like to make their gifts automatically from their checking, savings, or credit card.

Q: *What if I like the way I've been giving?*

A: That's great, too! This new program is totally optional.

Q: *How is it automatic?*

A: Once you authorize the transfer, your specified contribution is electronically transferred directly from your checking or savings account to your church's account. We also offer the option of giving by credit card.

Q: *What are the advantages?*

A: It saves you time and work and the church benefits from more stable contribution levels.

Q: *When will my contribution be deducted from my account?*

A: On the date(s) you specify on your authorization form.

Q: *If I do not write checks, how do I balance my checkbook?*

A: Since your contribution is made at a pre-established time, you simply record it in your check register on the appropriate date.

Q: *Without a cancelled check, how can I prove I made my contribution?*

A: Your bank statement gives you an itemized list of electronic transfers. It is your proof of contribution. Of course, the church will continue to provide a giving statement.

Q: *Is electronic funds transfer risky?*

A: Electronic contribution is less risky than a check contribution. It cannot be lost, stolen, or destroyed. It has an extremely high rate of accuracy.

Q: *What if I change banks or accounts?*

A: Just complete a new authorization form.

Q: *How much does this cost?*

A: As the giver it costs you nothing at all. And it saves you time!

Q: *What if I try it and don't like it, or need to change it for any reason?*

A: You can cancel or change your authorization by notifying the church at any time.

Q: *How do I sign up?*

A: Complete and sign the authorization form provided, then return it to your church office.

Q: *How will I participate in the offering of gifts during worship?*

A: If you'd like, you can use the special "I gave electronically" slips to put in the offering plate. But this is not necessary.

Q: *Who are Vanco Services and how are they involved?*

A: Vanco Services, LLC is the financial technology company chosen by the United Church of Christ as a partner in offering electronic giving. Vanco's e.service® provides secure, inexpensive electronic giving services to more than 6,000 churches. Information provided to Vanco is kept strictly confidential and is never sold, rented or given away.